

Glasgow Council
for the
Voluntary Sector

Area Briefing Papers

The Voluntary and Community Sector in the various Community Health and Care Partnership Areas (CHCPs)

The development of Community Health and Care Partnerships in the city is an exciting development for the community and voluntary sector.

This short report, produced by Infobase – GCVS's new information service, is designed to provide you with some background information on the scale and scope of the community and voluntary organisations operating in the East CHCP area.

It also aims to highlight some key concerns for the city's sector and to raise the profile of how the sector is involved in the provision of care services and how it can contribute towards delivering community involvement.

About Infobase

The information is provided from Infobase – Glasgow's new information service for and about community and voluntary organisations across the city. The initial development of this service was funded by Social Justice resources in the city and is currently being funded by GCVS.

Infobase has systematically collected data on organisations in the city with at least one paid member of staff. With over 85% of Glasgow's organisations participating, Infobase now has details on over 750 organisations. The figures provided do not include the contribution made by organisations that rely solely on volunteer effort. Information on these organisations will be gathered in Phase 2 of Infobase.

Visit www.infobaseglasgow.org for information on individual organisations or to search for organisations by area of activity or geographical boundary, including CHCP area or contact the Infobase team for a customised report on various aspects of your area's community and voluntary sector.

To find out more about Infobase, contact Mary Sinclair or Gavin Bell at GCVS.

Tel 0141 332 2444

mary.sinclair@gcvs.org.uk

gavin.bell@gcvs.org.uk

Sector Involvement in Health and Social Care

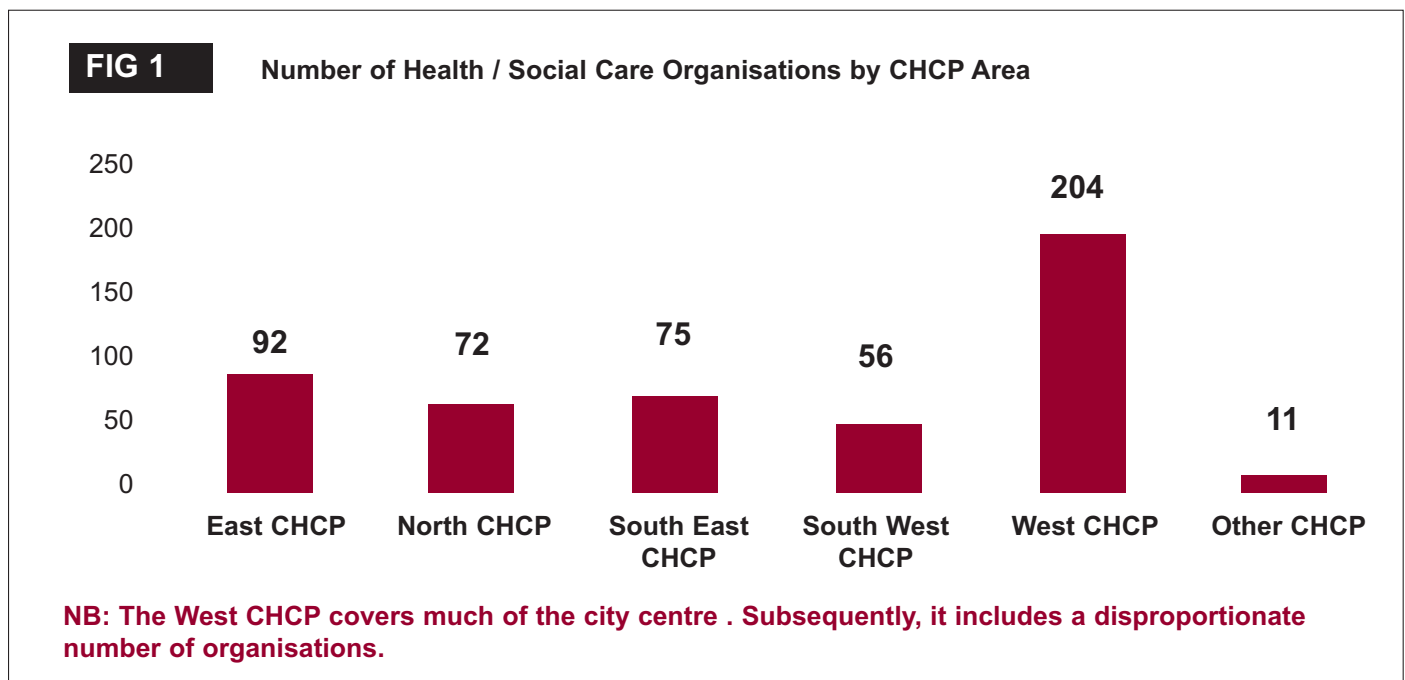
Voluntary and community organisations have a long history of involvement in health and social care in the city.

Many of our current public services have their origins in voluntary and charitable activity in the city and the sector has long been a source of innovation, direct service provision, engagement with those who are furthest away from services and campaigning for better provision.

Of over 850 community and voluntary organisations operating across the city, at least 60% are involved in the area of health and social care.

In the East CHCP there are currently 92 organisations operating in health and social care related activities. This represents 69% of the total 133 community and voluntary organisations active in the area and includes the following areas of activity:

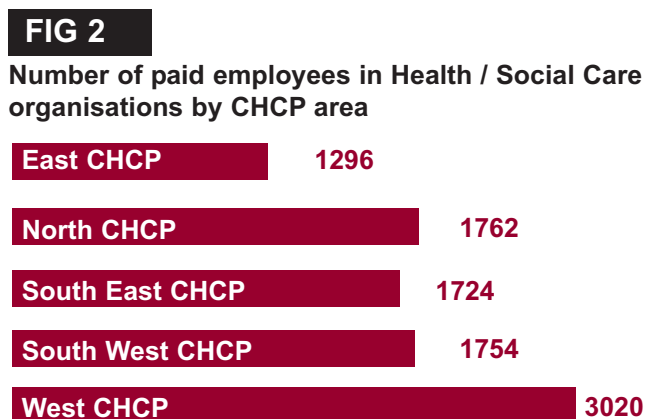
- | | | |
|---------------------------|-----------------------------|-------------------------------|
| advice and information | helplines | self help and support |
| advocacy | learning disability | sensory impairment |
| befriending and mentoring | lone parents | social care |
| carers | men | sport, leisure and recreation |
| community development | mental health | volunteering |
| counselling | older people | women |
| drug and alcohol issues | physical disability | young people |
| family support | poverty | |
| health | refugees and asylum seekers | |



Scale of Sector

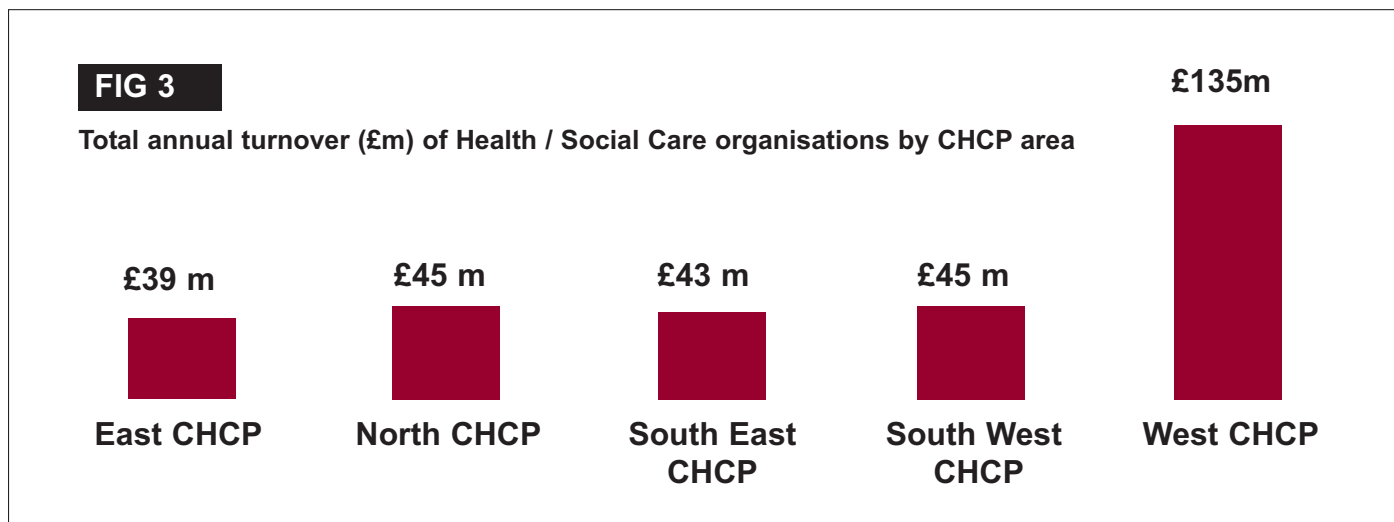
The sector is a major employer within the city, with over 13,000 paid employees. Fig. 2 shows the breakdown of employees within Health and Social Care organisations within CHCP areas.

There are 1296 paid employees working in health and social care organisations in the East CHCP area.



The annual turnover for these organisations is over £318 million.

The East CHCP annual turnover of Health / Social Care organisations is a sizeable proportion of this at £39 million, as is illustrated in Figure 3.



There are, of course, differences in the scale of organisations, and it is therefore vital that larger voluntary organisations recognise the risk of dominating by virtue of staff and resources. Ideally, they should accept that they have a role in building empowerment and working together with less well-resourced organisations to ensure that all voices are heard.

On a daily basis, community and voluntary organisations work in partnership with the statutory sector in addition to working along with other voluntary sector organisations.

In the East CHCP area, 89% (82) of the community and voluntary organisations receive referrals from other agencies and organisations.

- 49% receive Social Work referrals (45)
- 29% receive referrals from Health Professionals (27)
- 34% receive referrals from other community and voluntary organisations (31)
- 38% receive self-referrals (35)

There is evidence of many individuals accessing and making use of multiple services. Across Glasgow, organisations report a total of over 4.5 million service users.

In the East CHCP, 73 of the community and voluntary organisations operating in the area of health and / or social care have a particular focus on providing services to traditionally hard to reach people. This represents 79% of these organisations.

This indicates that the sector gains valuable access to some of the most vulnerable and socially excluded people in the city.

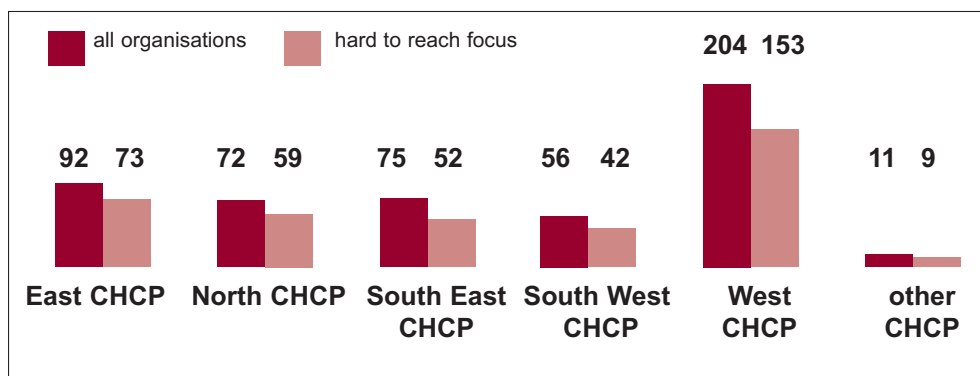


FIG 4
Number of Health / Social Care Organisations with a focus upon traditionally hard to reach groups, by CHCP area

Of organisations in the East CHCP focusing on people that are traditionally considered hard to reach people, there are,

- 21 with a focus on disabled people
- 17 with a focus on people with mental health problems
- 15 with a focus on people with learning difficulties
- 14 with a focus on drug / alcohol misusers
- 10 with a focus on carers
- 8 with a focus on people with ill health
- 1 with a focus on travellers and gypsies

Whilst community and voluntary organisations are major providers of care services to CHCPs, their role is not solely restricted to the provision of services in terms of care. The organisations also have roles in relation to:

- Supporting and developing the health improvement agenda across communities of geography, identity and interest.
- Advocacy and representation alongside their service users and the wider general public, many of whom are from disadvantaged and excluded communities.
- Development of self help initiatives and community capacity across different communities of geography, interest and identity.
- Supporting and developing opportunities for volunteer involvement in the work of CHCPs.

Over 90% of the voluntary sector's organisations receive calls from the public seeking information, support or advice, demonstrating the wealth of knowledge that local people recognise the sector as having.

Given the breadth of activities that the city's sector operates in, it is essential that the policy context for CHCPs recognises the importance of community involvement in the delivery of better public services. Other fields of work that the sector is active in includes:

- | | |
|----------------------------------------|---------------------------------------|
| advocacy | employment |
| animal welfare | environment and recycling |
| arts and culture | equality |
| black and minority ethnic | faith |
| campaigning and lobbying | religion and belief |
| community facilities | fundraising and funding |
| community safety | housing and homelessness |
| community transport | law and justice |
| credit unions and community banking | offenders and ex-offenders |
| education | overseas aid and developing world |
| learning and training | sexuality |
| emergency response and disaster relief | social economy and social enterprise. |

